

My Cozy Cabins Terms & Conditions

- A 50% deposit at the time you place the order is required.
- You understand that there is a 10–14-week lead time for all orders (weather dependant as ACQ treated timber needs to be air dried). This is the general order-delivery timeframe. If the lead time exceeds 16 weeks, you will be entitled to a full refund if you would prefer.
- Balance of cabin kit is required 5 business days prior to delivery.
- Once you have placed your order by paying the deposit, the deposit is not refundable due to a change of mind.
- Any instances where there is a delay in delivery (eg: you are not home or they can't access your property) which prolongs unloading time for truck delivers, this may incur additional charges which will be on-charged to you as the consumer subject to the freight carrier's terms & conditions.
- If your access is unable to accommodate a 6 or 8-wheeler truck, the pallet/s may be delivered to the roadside and require you to transfer the parts to the build site by hand or other means.
- It is the customer's responsibility to check local government building regulations.
- You acknowledge that this is a DIY Cabin kit. It is your responsibility to either construct yourself or arrange a third-party contractor. Any minor or major modifications made are the responsibility of the consumer/purchaser.
- If a contractor is engaged to build or paint the cabin, they are responsible for the costs of replacing any materials, they damage during the construction. As the seller, we will endeavour to source the replacement materials on your behalf in the event that this happens.
- All goods are inspected and audited prior to delivery by the manufacturer to ensure there are no missing parts to your cabin kit. If in the event there is a missing part, the seller will be entitled to pursue a replacement for you.

- If you decide to install a Colourbond roof, you are responsible for all costs involved in that modification.
- Cabins must be primed before painting to protect the integrity of the timber. My Cozy Cabins 3-year warranty only covers cabins that have been completely painted, with a minimum 3 coat system (Minimum 1 coat primer/ 2 top coats) on any timber surfaces including, but not limited to, doors, windows, walls, and facade components. The LRV value of the external paint, varnish or stain must be 40% or higher for the My Cozy Cabins warranty to apply. *Please note*, black and very dark paint colours do not have a LRV value of 40% or greater. Similarly, varnishes & stains that don't repel moisture or UV and don't have an LRV value of greater than 40% are not suitable for use on My Cozy Cabins.
- By paying the deposit, you are accepting all the above terms and conditions.